

Azuga Coach - Admin User Guide

Overview on Azuga Coach

Azuga Coach is a comprehensive selection of online safety training video lessons aimed to promote better driving habits and reduce the risk of accidents.

Video lesson topics include collision avoidance, aggressive driving, along with many others. The videos help reinforce good driving habits for safe drivers (Driver Score ≥ 75) and help correct poor driving habits for risky drivers (Driver Score < 65) or those on the watchlist (Driver Score $(65 < \# > 75)$).

Defining Custom Score Thresholds

Fleet Managers can now request Azuga to set the custom score threshold for coaching assignments to the drivers. Currently, the system follows a static score-based categorization while assigning the coaching videos to drivers:

Risky Drivers	0 - 64
Watchlist Drivers	65 - 74
Safe Drivers	75-100*

*Changes to the thresholds will not make changes to the scoring algorithms.

To request a custom score threshold for coaching, reach out to our support team customercare@azuga.com

Navigate to the Driver Coach Portal

The below steps will guide you to navigate to the Azuga Coach Portal for using the Driver Coaching feature on the website. In case you have further questions, please reach out to customercare@azuga.com.

Login to the Azuga website (apps.azuga.com) and enter your login credentials and click on the **Coach** section of the website.

LIVE

SAFETYCAM

REWARDS

COACH

DASHBOARD

REPORTS

MAINTENANCE

ADMIN

DEVELOPER

ELOGS

Search:

Search

on:

All

PDF

XLSX

show

All

 entries

VEHICLE	DRIVER	GROUP	DATE	ADDRESS	LATEST ACTIVITY	SPEED	STOP TIME	ODOMETER
DES MOBILE 1	Des B	Default Group	Nov-02-2021, 10:03 PM PDT	10575 Lavender Cir, Santa Fe Springs, CA 90670, USA	Ignition Off	0 MPH	07:34:26	91202 Miles
AR Tesla M3 (BETA)	AR Tesla	Tesla	Nov-03-2021, 03:30 AM PDT	Misty Terrace, Fremont, CA 94555, USA	GPS Tracking		00:00:00	
Jake's Iron Delivery Truck		Default Group	Nov-03-2021, 05:29 AM CDT	N Walton Walker Blvd, Irving, TX 75061, USA	GPS Tracking	48 MPH	00:00:00	29515 Miles
Cletus Lexus	Cletus Nunes	Colorado Group	Nov-03-2021, 03:20 AM PDT	28292 Rancho Grande, Laguna Niguel, CA 92677, USA	Ignition Off	0 MPH	60:19:10	44783 Miles
Avalon	Mike Santiago	Default Group	Nov-03-2021, 05:44 AM EDT	12 Patricia Ct, Howell Township, NJ 07731, USA	Ignition Off	0 MPH	11:40:45	9915 Miles

On clicking the **Coach** tab, wait for a few seconds for the page to load and you will be directed to the **Coach** section of the website.

[FLEET 2.0](#)
[Azuga Works](#)

[Azuga Labs](#)
[App Demo](#)
[Report Issue](#)
[FAQ](#)
[Welcome Uno](#)

[LIVE](#)
[SAFETYCAM](#)
[REWARDS](#)
[COACH](#)
[DASHBOARD](#)
[REPORTS](#)
[MAINTENANCE](#)
[ADMIN](#)
[DEVELOPER](#)
[ELOGS](#)

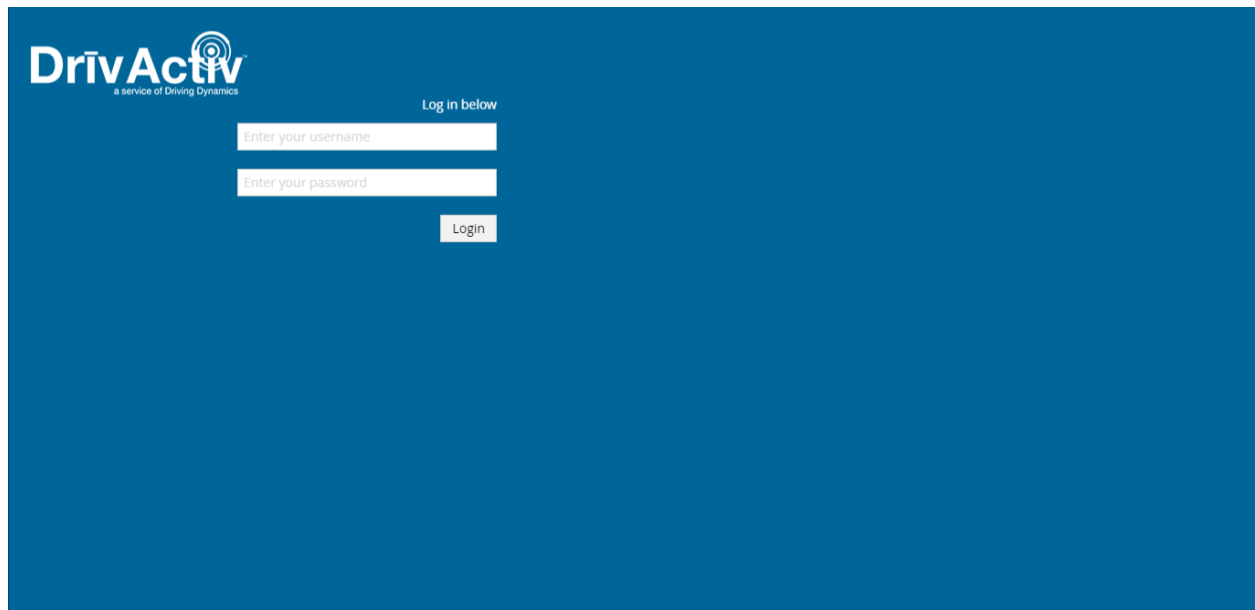
[Azuga Sales Demo](#)
[Admin: Test Test](#)
[ID: 1059](#)
[CHANGE](#)

You will be redirected to DrivActiv's (our driver coaching partner) admin portal, where you can track the progress of your drivers on the safety training lessons assigned to them.

To proceed, please visit the following link:

[Click Here](#)

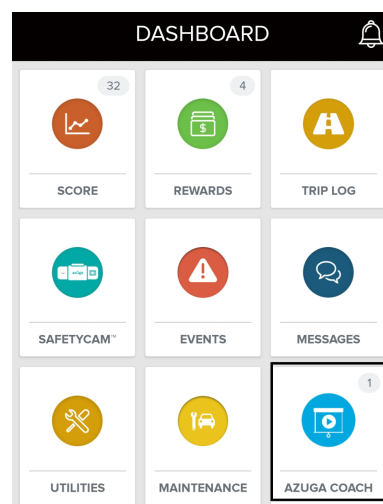
Hit the [Click Here](#) button and you will be redirected to the external site to login to the website.



Automatic Training Assignment

The automatic training assignment works seamlessly to coach drivers based on their driving behaviour. Please read the below carefully that provides a brief explanation on how Azuga Coach works from a driver's perspective.

1. The drivers can access **Azuga Coach** from the Azuga FleetMobile app.



2. Training videos are assigned on Monday based on the driver's safety score for the previous week.
 - For drivers with safety score is below 75 (ie. risky drivers or those on the watchlist), a standard lesson or a safety tip is assigned each week.
 - For safe drivers, a safety tip video is assigned every other week for the drivers lowest score profile. For example, if a driver receives a lower score for Speeding, they will be assigned a speeding safety tip related video.
3. All assigned videos are listed with due dates and status. A standard lesson runs 15-20 minutes with a knowledge check test at the end of the video. The Safety tips videos are 3-4 minute micro tips and serve as refreshers.
4. A driver can view the videos directly on their mobile device or choose to have the training videos sent via an email where they can be viewed on a desktop computer or tablet. Once a video has been viewed in its entirety, the driver will save and close the video and the assignment will be marked complete with a date.